



Checking Encryption Keys on Verifone Engage Series

1. Power on device
2. Press the 1,5, and 9 buttons all down simultaneously to boot into the Estate Management menu seen below...



3. Press the 1,5, and 9 buttons all down simultaneously once again to boot into the Verix Terminal Manager Menu
4. From here you will see four options, please select "Supervisor" as seen below...



5. The device will now prompt you for a password. Please enter 1668321 and press the green enter button to gain access to the Supervisor Menu

6. From here, you will follow the path below...

a. Security>Key Status>DUKPT

7. The device will display the screen shown below...

a. ***NOTE THAT THE VALUE IN DUKPT0 ON THIS DEVICE WILL DIFFER FROM WHAT IS IN YOUR DEVICE**



8. In the image above, it shows that DUKPT0 is occupied with an encryption key. Please either take an image of what you see or write down the first 6 characters of the KSN and what slot it is in.

9. The next key we will check is the ADE key

10. Please select the arrow in the top left corner of the screen to go back into the Key Status Menu and select ADE.

11. You will see a screen that looks like the image below. Please record if there are any values in any of these key slots with your smartphone camera or you can write it down. Please note that in this section, you will need to write down the first 10 characters instead of 6 and what slot the key is occupying.

«V ADE ▲

ADE0: Loaded 3DES KSN:FFFF98765430
ADE1: Empty
ADE2: Empty
ADE3: Empty
ADE4: Empty
ADE5: Empty
ADE6: Empty
ADE7: Empty
ADE8: Empty
ADE9: Empty
ADE10: Empty
ADE11: Empty
ADE12: Empty
ADE13: Empty
ADE14: Empty
ADE15: Empty
ADE16: Empty
ADE17: Empty
ADE18: Empty
ADE19: Empty